1622578947249811456 2023-02-06 18:22:21 +0530 <Apple> @srikanth\_vittam That doesn't sound like a happy situation, Vittam ! I've prioritized this concern &amp; our case manager will contact you at the earliest. -KB <https://t.co/WsLuXFYsSb> 1622578534584836096 2023-02-06 18:20:43 +0530 <Apple> @Mumalrajawat63 I get that you're expecting an update, and it was never our objective to keep you waiting, Mumal! Upon checking, I see that an email was sent to you under reference number

'IN23020316521082206453' on 06-Feb-2023 at 11:46 AM. Kindly check (cont) <https://t.co/CbJqJhBR2o>

1622578068916404224 2023-02-06 18:18:52 +0530 <Apple> @bhavika\_arora\_ Bhavika! Upon checking, I see that one of our case managers tried calling you today, 12:40 PM, but unfortunately, could not connect. A notification was sent to you via the Apple App with the reference number IN23020515312830651385. You (cont) <https://t.co/TjL3hTmwJq>

1622578026235195394 2023-02-06 18:18:42 +0530 <Apple> @MuskanRahul6 Hi Upendra! I have replied to you here https://t.co /qRsSJRKsim . Please check. - ST

1622577891925200896 2023-02-06 18:18:10 +0530 <Apple> @MuskanRahul6 To hear this concerns us, Upendra! I regret the hass le caused. Rest assured, we're closely following up with the logistics partners to have the product picked up from you so on. One of our case managers will connect with you to share an update as early as possible. - ST

1622576957711056896 2023-02-06 18:14:27 +0530 <Apple> @singhsal Hi Sakshi! As we can see that one of our case managers c ontacted you on 01 Feb 2023, 01:15 PM and ask for images of the product with bit more information. Also, send an in-app w ith reference id IN23013111020246736311. Kindly have a check and revert for further assistance. -AB

1622576901993955328 2023-02-06 18:14:14 +0530 <Apple> @srikanth\_vittam It was never our intention to cause any disruptio n to our customers, Srikanth! Please be assured that I've highlighted your concern, and we are looking into it with the u tmost priority. One of our case managers will connect with you at the earliest to provide an update. -MK 1622575586232377344 2023-02-06 18:09:00 +0530 <Apple> @Sumitzrd It's never our intention to keep you waiting for the res olution, Sumit! Please be assured that we are working towards a resolution on priority, and one of our case managers will

connect within the shortest time possible to address your concern with better precision. -MH

1622574933628051458 2023-02-06 18:06:24 +0530 <Apple> @MuskanRahul6 Upendra! Rest assured, I've prioritized this concern &amp; one of our case managers will reach out to you at the earliest•- PK

1622574892456742912 2023-02-06 18:06:15 +0530 <Apple> @mahima\_nayyar Hi Mahima! As we can see that one of our case manag ers contacted you on 06 Feb 2023, 02:19 PM and ask for necessary information. Also, send an in-app with reference id IN23 020500492948796241. Kindly have a check and revert. Awaiting your response. -AB

1622574431993479172 2023-02-06 18:04:25 +0530 <Apple> @Rashi42691209 I hear you, Rashi! Upon checking, I see our case ma   
nager has sent an In-App communication under the reference number IN23020312065441905756. You can track and view the same